

ENFORMION CASE STUDY

Protecting Every Dollar

How a State Health Department
Strengthened Medicaid Integrity
with Trusted Eligibility Verification

State Medicaid programs face increasing pressure to verify eligibility accurately while reducing improper payments and preparing for evolving federal compliance requirements. One State Department of Health partnered with Enformion to modernize its eligibility verification process, using trusted identity and household intelligence to improve decision-making at both enrollment and renewal.

Client:

State Department of Health

Industry:

Government | Healthcare

Key Outcome:

Identified more than 12,000 ineligible out-of-state beneficiaries and helped save \$75 million in taxpayer funds.

Enformion
Empowering Informed Decisions

The Challenge: Modern Eligibility Programs Require More Than Self-Attestation

The State Medicaid program needed a more reliable way to verify applicant eligibility. Traditional processes relied heavily on self-attested information, making it difficult to confirm residency, validate household composition, and identify individuals who no longer qualified for benefits.

Without trusted verification, the agency faced increased risk of improper payments, compliance challenges, and limited visibility into eligibility changes throughout the lifecycle of a beneficiary. As federal oversight continued to evolve, the department needed a scalable solution that could strengthen program integrity while supporting efficient operations.



The Solution:

Trusted Identity Intelligence for Smarter Eligibility Decisions

Working through its partner network, Enformion implemented its Person Search and Household Composition Search solutions to automate applicant verification during both initial enrollment and annual renewals.

By crossmatching applicant information against authoritative public and proprietary data sources, the agency could quickly validate critical eligibility factors:

-  **Identity Verification:** Confirmed applicant identities using trusted identity intelligence.
-  **Address Verification:** Validated current residency with accurate, up-to-date address data.
-  **Household Composition Verification:** Identified adults associated with the applicant's primary residence to improve household eligibility assessments.

This approach replaced uncertainty with trusted intelligence, enabling faster, more confident eligibility decisions while reducing dependence on self-reported information.

The Result:

Measurable Savings Through Better Verification

Enformion's verification capabilities delivered immediate and measurable improvements to the State's Medicaid integrity program.

- ✓ 12,000+ out-of-state residents identified as ineligible for Medicaid coverage.
- ✓ \$75 million in taxpayer savings through improved eligibility verification.
- ✓ Increased confidence in applicant and beneficiary eligibility throughout enrollment and renewal.
- ✓ Reduced reliance on self-attestation and ex parte renewals.
- ✓ Improved interagency collaboration and data sharing.
- ✓ Positioned the State to meet upcoming H.R. 1 Medicaid compliance requirements while strengthening long-term program oversight.

Why Enformion

By replacing manual verification with trusted identity intelligence, the State Department of Health transformed how it manages Medicaid eligibility. The result is a more accurate, efficient, and compliant verification process that protects taxpayer dollars, strengthens program integrity, and helps ensure benefits reach the people who truly qualify.

